



The Pakistan Credit Rating Agency Limited

## Rating Report

### TPL Insurance Limited

#### Report Contents

1. Rating Analysis
2. Financial Information
3. Rating Scale
4. Regulatory and Supplementary Disclosure

#### Rating History

Dissemination Date	Long Term Rating	Short Term Rating	Outlook	Action	Rating Watch
27-Aug-2020	A+	-	Stable	Maintain	-
27-Aug-2019	A+	-	Stable	Maintain	-
04-Mar-2019	A+	-	Stable	Maintain	-
13-Dec-2018	A+	-	Stable	Maintain	-
24-May-2018	A+	-	Stable	Maintain	-
30-Dec-2017	A+	-	Stable	Maintain	-
16-May-2017	A+	-	Stable	Upgrade	-
06-Dec-2016	A	-	Stable	Maintain	-
07-Mar-2016	A	-	Stable	Maintain	-
07-Apr-2015	A	-	Stable	Upgrade	-
24-Oct-2014	A-	-	Rating Watch	Maintain	-

#### Rating Rationale and Key Rating Drivers

The rating reflects established position of the company in its niche market. TPL has been augmenting its market positioning as it holds a substantial share in motor segment in the industry. Advanced technology infrastructure has continued providing an edge to the company. The third largest player in the motor segment, TPL continues to witness increased business volumes in Window takaful. The company is making concerted efforts to diversify its business composition as it captures non-motor segment, enhancing product slate of TPL Insurance Limited. The company profile is expected to be bolstered through the induction of a foreign partner; the transaction is expected to be completed in due course of time. This would provide further impetus to the growth of non-motor segment of the company alongwith adding synergic benefits. The financial risk profile is equipped with adequate liquidity, however it needs to be monitored carefully as the company takes the trajectory of growth.

Prior to COVID-19, the general insurance industry witnessed a growth of 11% YoY. The current pandemic affected the volumes, which led to a contraction in the growth. However, volumes have picked up post-June 2020 amidst increase in economic activities throughout the country. The volumes need to sustain, indeed, improve in tandem with the longer historical trend. The interest rate regime would impact the fixed income stream but the equity market is improving though requiring a prudent approach.

The rating is dependent upon the company's ability to diversify its revenue stream. The inclusion of the foreign partner should provide oversight and impetus to the business and financial risk profile while aiding growth trajectory of the company. This would have positive implication for rating.

#### Disclosure

<b>Name of Rated Entity</b>	TPL Insurance Limited
<b>Type of Relationship</b>	Solicited
<b>Purpose of the Rating</b>	IFS Rating
<b>Applicable Criteria</b>	Methodology   GI(Jun-20)
<b>Related Research</b>	Sector Study   General Insurance(May-20)
<b>Rating Analysts</b>	Rohail Amjad   rohail.amjad@pacra.com   +92-42-35869504



## Profile

**Legal Structure** TPL Insurance Limited is a limited liability Company. The Company is listed on Pakistan Stock Exchange.  
**Background** The Company was incorporated in 1992 and is headquartered in Karachi, Pakistan. TPL Insurance Limited is a subsidiary of TPL Corp Limited.  
**Operations** TPL Insurance has been in insurance operations since 2005. The company operates in Auto, Health, Micro, Fire and Marine insurance business.

## Ownership

**Ownership Structure** TPL Insurance is a 73% subsidiary of TPL Corp. TPL Corp Limited – close to three and a half billion rupee corporate conglomerate in turnover terms – has expanded its footings in diversified business avenues with sizable portfolio of strategic investments.  
**Stability** TPL Corp offloaded 20% share during the year to institutional investors.  
**Business Acumen** Mr. Ali Jameel is the man at the last mile. He is also the CEO of TPL Corp Ltd. and the director of TRG Pakistan Ltd. Mr. Jameel has served as the CEO of Jahangir Siddiqui Investment Bank. He has also held several advisory posts in Board of Investment, Economic Advisory Council, Pakistan’s information technology and telecommunication sectors, including appointments on the Task Force on Telecom Deregulation, the Fiscal Incentive Group on the IT Commission and the Task Force on Venture Capital.  
**Financial Strength** TPL Corp Limited – close to three and a half billion rupee corporate conglomerate in turnover terms – has expanded its footings in diversified business avenues with sizable portfolio of strategic investments.

## Governance

**Board Structure** TPL Insurance Limited has a seven member Board.  
**Members’ Profile** Mr. Jameel Yusuf is the Chairman of the Board. He is an experienced business professional and has been associated with many other not for profit organizations. He has also been awarded with the Sitar-e-Shujaat for his gallantry services  
**Board Effectiveness** The presence of strong strategic partners on board, TPL Corp, enhances the governance framework of the company. The incumbent partner has brought requisite challenge and fresh vision for the company  
**Financial Transparency** The Company’s auditor EY Ford Rhodes Chartered Accountants, issued an unqualified audit report for the year ended December 31, 2019.

## Management

**Organizational Structure** The Company has developed a defined organizational structure and different type of activities are properly segregated and managed through various departments. The operations are divided into 1) Underwriting 2) Claims 3) Finance and 4) Sales & Distribution. Meanwhile, a separate department has been established for emerging non-motor segments  
**Management Team** Mr. Muhammad Aminuddin is the Chief Executive Officer of the Company. He has been associated with the Company since August 2018. Mr. Aminuddin is an experienced professional having an exposure of more than 2 decades in Corporate Finance, Banking and Insurance sectors. He is assisted by a team of professionals.  
**Effectiveness**  
**MIS** The MIS sent to directors is detailed and sent every month. Moreover, directors have more frequent interaction with the management.  
**Claim Management System** The department comprises of individuals having multiple years of experience in claims handling. Claim approval is centralized at Karachi head office. The loss executive or the agent (call center) captures the incidence of claims in ‘Claim Intimation Slip (CIS)’ when verbal intimation is received through (i) 24/7 call center of TPLI, (ii) Trakker Business Partners (TBPs) (i.e. TPL’s dealers), or (iii) the claims department.  
**Investment Management Function** TPL Insurance has a formal Investment Policy Statement (IPS) providing fundamental guidelines and execution structure to the investment process. This incorporates a predominant portion of funds to be placed in bank deposits and money market/fixed income funds  
**Risk Management Framework** TPL Insurance has a formal Risk Management Committee under the supervision of Chairman that ensures the implementation of Enterprise Risk Management Program. The program aims effective and efficient operations, reliable financial reporting and compliance with applicable laws and regulations such that all the measures for managing risks entity-wide are addressed and strategic objectives are achieved.

## Business Risk

**Industry Dynamics** Prior to COVID-19, the general insurance industry witnessed a growth of 11% YoY. The current pandemic affected the volumes, which led to a contraction in the growth. However, volumes have picked up post-June 2020 amidst increase in economic activities throughout the country. The volumes need to sustain, indeed, improve in tandem with the longer historical trend. The interest rate regime would impact the fixed income stream but the equity market is improving though requiring a prudent approach  
**Relative Position** TPL Insurance is a medium sized company with 3% market share at CY19.  
**Revenue** At end- 3MCY20, the company’s GPW (combined) clocked in at PKR 659 m (including Window Takaful). Motor segment was the forte of the company comprising 81% of the total GPW, followed by Health (9%), Fire (5%), Misc. (4%), and Marine (1%).  
**Profitability** The combined ratio of the company stood was 95% at end 3MCY20 (CY19: 95% , CY18: 94%) , suggesting that the company has been able to sustain its underwriting efficiency. Conventional underwriting posted underwriting profit of PKR 28mln, against underwriting profit of PKR 14mln in 3MCY19 increasing by 100%. As for the Window Takaful underwriting Operations, there was an underwriting profit of PKR23mln (3MCY19: Underwriting profit of PKR 5mln), the increase in motor segment played a significant part in the overall increase in the takaful segment.  
**Investment Performance** Investment income (3MCY20: PKR 27mln), comes from stable stream of bank deposits carrying low financial risk.  
**Sustainability** TPL Insurance has a high growth strategy in place. The company is eyeing heightened growth in the next five years; capitalizing on strong footprints in retail, motor segment growth is inevitable, while corporate insurance strengthening remains to be seen. Impetus through potential new foreign partner is crucial.

## Financial Risk

**Claim Efficiency** The claims settlement days of the company remains just above 80days annually at end 3MCY20 (CY19: 66days, CY 18: 78days, CY17: 58 days).  
**Re-Insurance** Reinsurance arrangements are with reputable reinsurers; Reinsurer panel for conventional business: Hannover Re (rated ‘AA-’ by S&P), SAVA Re (A by A.M. Best), Qatar General (A by A.M. Best); Reinsurer panel for Window Takaful Operation mainly comprise of: Labuan Re (Rated ‘A-’ by A.M Best).  
**Liquidity** The Company’s Liquid assets to equity ratio remained relatively high compared to last year at 3.5x (CY19: 3.4x)  
**Capital Adequacy** At end-3MCY20, paid-up share capital stood at PKR 947mln well beyond the Minimum Capital Requirement (MCR) for non-life insurers, defined as per SECP’s regulation and had an equity of above PKR750mln.



The Pakistan Credit Rating Agency Limited

**TPL Insurance Limited**

	PKR mln <b>3MCY20</b> 3Months	PKR mln <b>CY19</b> Annual	PKR mln <b>CY18</b> Annual
<b>BALANCE SHEET</b>			
<b>Investments</b>			
Liquid Investments	1,572	1,432	1,279
Other Investments	-	-	-
	<b>1,572</b>	<b>1,432</b>	<b>1,279</b>
Insurance Related Assets	685	555	590
Other Assets	412	549	627
Fixed Assets	428	430	129
<b>TOTAL ASSETS</b>	<b>3,097</b>	<b>2,966</b>	<b>2,625</b>
Equity	756	753	767
Underwriting Provisions	1,614	1,505	1,447
Insurance Related Liabilities	201	223	198
Other Liabilities	526	485	213
<b>TOTAL EQUITY &amp; LIABILITIES</b>	<b>3,097</b>	<b>2,966</b>	<b>2,625</b>
<b>INCOME STATEMENT - Combined</b>			
Gross Premium Written (GPW)	659	2,505	2,408
Net Premium Revenue (NPR)	550	2,136	2,246
Net Claims	(252)	(883)	(965)
<b>UNDERWRITING (LOSS) / INCOME</b>	<b>28</b>	<b>112</b>	<b>130</b>
Investment Income	27	81	1
<b>(LOSS) / PROFIT BEFORE TAX</b>	<b>17</b>	<b>56</b>	<b>35</b>
<b>RATIO ANALYSIS - Conventional</b>			
<b>Underwriting Results</b>			
Loss Ratio	45.8%	41.3%	43.0%
Combined Ratio	94.9%	94.8%	94.2%
<b>Performance</b>			
Operation Ratio	38.0%	41.0%	41.0%
Investment Yield	6.9%	5.7%	0.1%
<b>Liquidity &amp; Solvency</b>			
Liquidity Ratio - times	1.1	1.2	1.3

**TPL Insurance Limited**

**Aug-20**

## Insurer Financial Strength (IFS) Rating

Insurer Financial Strength (IFS) rating reflects forward-looking opinion on relative ability of the insurance company to meet policyholders and contractual obligations.

Scale	Definition
AAA	<b>Exceptionally Strong.</b> Exceptionally strong capacity to meet policyholder and contract obligations. Risk factors are minimal and the impact of any adverse business and economic factors is expected to be extremely small.
AA+ AA AA-	<b>Very Strong.</b> Very strong capacity to meet policyholder and contract obligations. Risk factors are modest, and the impact of any adverse business and economic factors is expected to be very small.
A+ A A-	<b>Strong.</b> Strong capacity to meet policyholder and contract obligations. Risk factors are moderate, and the impact of any adverse business and economic factors is expected to be small.
BBB+ BBB BBB-	<b>Good.</b> Good capacity to meet policyholder and contract obligations. Although risk factors are somewhat high, and the impact of any adverse business and economic factors is expected to be manageable.
BB+ BB BB-	<b>Weak.</b> Weak capacity to meet policyholder and contract obligations. Risk factors are very high, and the impact of any adverse business and economic factors is expected to be very significant.
B+ B B-	<b>Very Weak.</b> Very weak with a very poor capacity to meet policyholder and contract obligations. 'CCC': Risk factors are extremely high, and the impact of any adverse business and economic factors is expected to be insurmountable. 'CC': Some form of insolvency or liquidity impairment appears probable. 'C': Insolvency or liquidity impairment appears imminent.
CCC CC C	<b>Very high credit risk.</b> Substantial credit risk "CCC" Default is a real possibility. Capacity for meeting financial commitments is solely reliant upon sustained, favorable business or economic developments. "CC" Rating indicates that default of some kind appears probable. "C" Ratings signal imminent default.
D	<b>Distressed.</b> Extremely weak capacity with limited liquid assets to meet policyholders and contractual obligations, or subjected to some form of regulatory intervention and declared insolvent by the regulator.

<p><b>Outlook (Stable, Positive, Negative, Developing)</b> Indicates the potential and direction of a rating over the intermediate term in response to trends in economic and/or fundamental business/financial conditions. It is not necessarily a precursor to a rating change. 'Stable' outlook means a rating is not likely to change. 'Positive' means it may be raised. 'Negative' means it may be lowered. Where the trends have conflicting elements, the outlook may be described as 'Developing'.</p>	<p><b>Rating Watch</b> Alerts to the possibility of a rating change subsequent to, or, in anticipation of some material identifiable event with indeterminable rating implications. But it does not mean that a rating change is inevitable. A watch should be resolved within foreseeable future, but may continue if underlying circumstances are not settled. Rating watch may accompany rating outlook of the respective opinion.</p>	<p><b>Suspension</b> It is not possible to update an opinion due to lack of requisite information. Opinion should be resumed in foreseeable future. However, if this does not happen within six (6) months, the rating should be considered withdrawn.</p>	<p><b>Withdrawn</b> A rating is withdrawn on a) termination of rating mandate, b) cessation of underlying entity, c) the debt instrument is redeemed, d) the rating remains suspended for six months, e) the entity/issuer defaults., or/and f) PACRA finds it impractical to surveil the opinion due to lack of requisite information.</p>	<p><b>Harmonization</b> A change in rating due to revision in applicable methodology or underlying scale.</p>
---	---	--	---	---

**Surveillance.** Surveillance on a publicly disseminated rating opinion is carried out on an ongoing basis till it is formally suspended or withdrawn. A comprehensive surveillance of rating opinion is carried out at least once every six months. However, a rating opinion may be reviewed in the intervening period if it is necessitated by any material happening.

**Note.** This scale is applicable to the following methodology(s): General Insurance & Takaful Operator, Life Insurance & Family Takaful Operator.

**Disclaimer:** PACRA has used due care in preparation of this document. Our information has been obtained from sources we consider to be reliable but its accuracy or completeness is not guaranteed. PACRA shall owe no liability whatsoever to any loss or damage caused by or resulting from any error in such information. Contents of PACRA documents may be used, with due care and in the right context, with credit to PACRA. Our reports and ratings constitute opinions, not recommendations to buy or to sell.

### **Rating Team Statements**

(1) Rating is just an opinion about the creditworthiness of the entity and does not constitute recommendation to buy, hold or sell any security of the entity rated or to buy, hold or sell the security rated, as the case may be | Chapter III; 14-3-(x)

### **2) Conflict of Interest**

- i. The Rating Team or any of their family members have no interest in this rating | Chapter III; 12-2-(j)
- ii. PACRA, the analysts involved in the rating process and members of its rating committee, and their family members, do not have any conflict of interest relating to the rating done by them | Chapter III; 12-2-(e) & (k)
- iii. The analyst is not a substantial shareholder of the customer being rated by PACRA [Annexure F; d-(ii)] Explanation: for the purpose of above clause, the term "family members" shall include only those family members who are dependent on the analyst and members of the rating committee

### **Restrictions**

- (3) No director, officer or employee of PACRA communicates the information, acquired by him for use for rating purposes, to any other person except where required under law to do so. | Chapter III; 10-(5)
- (4) PACRA does not disclose or discuss with outside parties or make improper use of the non-public information which has come to its knowledge during business relationship with the customer | Chapter III; 10-7-(d)
- (5) PACRA does not make proposals or recommendations regarding the activities of rated entities that could impact a credit rating of entity subject to rating | Chapter III; 10-7-(k)

### **Conduct of Business**

- (6) PACRA fulfills its obligations in a fair, efficient, transparent and ethical manner and renders high standards of services in performing its functions and obligations; | Chapter III; 11-A-(a)
- (7) PACRA uses due care in preparation of this Rating Report. Our information has been obtained from sources we consider to be reliable but its accuracy or completeness is not guaranteed. PACRA does not, in every instance, independently verifies or validates information received in the rating process or in preparing this Rating Report.
- (8) PACRA prohibits its employees and analysts from soliciting money, gifts or favors from anyone with whom PACRA conducts business | Chapter III; 11-A-(q)
- (9) PACRA ensures before commencement of the rating process that an analyst or employee has not had a recent employment or other significant business or personal relationship with the rated entity that may cause or may be perceived as causing a conflict of interest; | Chapter III; 11-A-(r)
- (10) PACRA maintains principal of integrity in seeking rating business | Chapter III; 11-A-(u)
- (11) PACRA promptly investigates, in the event of a misconduct or a breach of the policies, procedures and controls, and takes appropriate steps to rectify any weaknesses to prevent any recurrence along with suitable punitive action against the responsible employee(s) | Chapter III; 11-B-(m)

### **Independence & Conflict of interest**

- (12) PACRA receives compensation from the entity being rated or any third party for the rating services it offers. The receipt of this compensation has no influence on PACRA's opinions or other analytical processes. In all instances, PACRA is committed to preserving the objectivity, integrity and independence of its ratings. Our relationship is governed by two distinct mandates i) rating mandate - signed with the entity being rated or issuer of the debt instrument, and fee mandate - signed with the payer, which can be different from the entity
- (13) PACRA does not provide consultancy/advisory services or other services to any of its customers or to any of its customers' associated companies and associated undertakings that is being rated or has been rated by it during the preceding three years unless it has adequate mechanism in place ensuring that provision of such services does not lead to a conflict of interest situation with its rating activities; | Chapter III; 12-2-(d)
- (14) PACRA discloses that no shareholder directly or indirectly holding 10% or more of the share capital of PACRA also holds directly or indirectly 10% or more of the share capital of the entity which is subject to rating or the entity which issued the instrument subject to rating by PACRA; | Reference Chapter III; 12-2-(f)
- (15) PACRA ensures that the rating assigned to an entity or instrument is not be affected by the existence of a business relationship between PACRA and the entity or any other party, or the non-existence of such a relationship | Chapter III; 12-2-(i)
- (16) PACRA ensures that the analysts or any of their family members shall not buy or sell or engage in any transaction in any security which falls in the analyst's area of primary analytical responsibility. This clause shall, however, not be applicable on investment in securities through collective investment schemes. | Chapter III; 12-2-(l)
- (17) PACRA has established policies and procedure governing investments and trading in securities by its employees and for monitoring the same to prevent insider trading, market manipulation or any other market abuse | Chapter III; 11-B-(g)

### **Monitoring and review**

- (18) PACRA monitors all the outstanding ratings continuously and any potential change therein due to any event associated with the issuer, the security arrangement, the industry etc., is disseminated to the market, immediately and in effective manner, after appropriate consultation with the entity/issuer; | Chapter III | 18-(a)
- (19) PACRA reviews all the outstanding ratings on semi-annual basis or as and when required by any creditor or upon the occurrence of such an event which requires to do so; | Chapter III | 18-(b)
- (20) PACRA initiates immediate review of the outstanding rating upon becoming aware of any information that may reasonably be expected to result in downgrading of the rating; | Chapter III | 18-(c)
- (21) PACRA engages with the issuer and the debt securities trustee, to remain updated on all information pertaining to the rating of the entity/instrument; | Chapter III | 18-(d)

### **Probability of Default**

(22) PACRA's Rating Scale reflects the expectation of credit risk. The highest rating has the lowest relative likelihood of default (i.e, probability). PACRA's transition studies capture the historical performance behavior of a specific rating notch. Transition behavior of the assigned rating can be obtained from PACRA's Transition Study available at our website. (www.pacra.com). However, actual transition of rating may not follow the pattern observed in the past | Chapter III | 14-(F-VII)

### **Proprietary Information**

(23) All information contained herein is considered proprietary by PACRA. Hence, none of the information in this document can be copied or, otherwise reproduced, stored or disseminated in whole or in part in any form or by any means whatsoever by any person without PACRA's prior written consent