



The Pakistan Credit Rating Agency Limited

Rating Report

Nishat Hotels and Properties Ltd

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Rating History

Dissemination Date	Long Term Rating	Short Term Rating	Outlook	Action	Rating Watch
25-Jun-2021	A-	A2	Stable	Maintain	YES
27-Jun-2020	A-	A2	Stable	Maintain	YES
27-Dec-2019	A-	A2	Stable	Maintain	-
28-Jun-2019	A-	A2	Stable	Maintain	-
27-Dec-2018	A-	A2	Stable	Maintain	-
27-Jun-2018	A-	A2	Stable	Maintain	-
29-Dec-2017	A-	A2	Stable	Maintain	-
23-Jun-2017	A-	A2	Stable	Maintain	-
30-Dec-2016	A-	A2	Stable	Maintain	-
31-Dec-2015	A-	A2	Stable	Maintain	-

Rating Rationale and Key Rating Drivers

Nishat Group, through Nishat Hotels & Properties Limited ('NHPL' or 'the Company'), has set up a project comprising a state of the art shopping mall, a luxury hotel, banquet halls and residential apartments. The ratings reflect the Company's association and strong support from Nishat Group, one of the leading business conglomerates of Pakistan. With the mall and the hotel operating at maximum possible capacity due to COVID-19, the Company's main focus is operational sustainability in these challenging times. Occupancy in the hotel and mall footfall remained fluctuating since certain level of restrictions continued in order to curtail virus spread. Uncertainty prevails on account of third/fourth wave, making it difficult to determine when operations achieve optimum level. As per a group level strategic move another Nishat Group company namely, Nishat (Gulberg) Hotel and Properties Limited ("Nishat Residences") has been merged with NHPL. This will boost company's revenues in the near future. Furthermore, the financial profile continued to be stretched due to moderate leveraging - post debt consolidation - and adequate coverages. The financial risk profile witnesses some respite particularly on the back of Government and SBP given initiatives that provided much needed support, predominantly interest rate cut will provide relief to cashflows as debt servicing burden lessens. The ratings take comfort from demonstrated group support and commitment (capital injection from sponsors).

Post Lockdown, varying footfall and occupancies will remain key challenges for the industry. PACRA monitors the changing business dynamics and will take rating action accordingly. Maintaining cashflows from hotel operations and operating the mall at optimal capacity amid Covid-19 outbreak remains imperative. Future cashflow prospects with respect to the sale of apartments is vital. Interest saving will help in maintaining the cash flow of the Company, however, margins remained subdued. Meanwhile, given sizable leveraging, group support remains critical for the ratings

Disclosure

Name of Rated Entity	Nishat Hotels and Properties Ltd
Type of Relationship	Solicited
Purpose of the Rating	Entity Rating
Applicable Criteria	Methodology Corporate Ratings(Jun-20),Methodology Correlation Between Long-Term And Short-Term Rating Scale(Jun-20),Criteria Rating Modifier(Jun-20)
Related Research	Sector Study Hotel & Lodging(Jun-21)
Rating Analysts	Raniya Tanawar raniya.tanawar@pacra.com +92-42-35869504



Profile

Legal Structure Nishat Hotels & Properties Limited ("NHPL" or "the Company") was incorporated on October, 2007, as a public unlisted company.

Background The Company owns and operates in hotel and real estate projects that come under Nishat Group. Post 2013, the Company demerged into separate entities and until recently, the Company was only managing one property located on Abdul Haque Road, Johar Town, Lahore. In Sep'20, Nishat (Gulberg) Hotel and Properties Limited ("Nishat Residences") was merged with NHPL.

Operations The principal activity of the Company is to own, manage, establish and operate a shopping mall, hotels and banquet halls, located at Abdul Haque Road, Johar Town, Lahore, which is operating under the name and style of 'Nishat Emporium' and 'Nishat Hotel'. The complex is spread over 15 acres of land comprising 11 levels, housing, 198 hotel rooms, banquet halls, shopping mall and stores with food court, cinema, health and leisure zones etc. Post merger, company is dealing in residential apartments (FCC) as well, comprising 77 apartments (incl. 4 penthouse).

Ownership

Ownership Structure The Company is a part of Nishat Group. Major shareholding rests with sponsoring family; Mansha Family (67.44%) and Security General Insurance Co. Ltd (17.94%), D.G Khan Cement Co. Ltd (8.55%) & Nishat Mills Ltd (6.08%)

Stability Ownership structure of the Company is seen as stable as no ownership changes are expected. Documented succession planning will be considered positive.

Business Acumen Nishat Group is a premier business house of Pakistan. The Group has been operating for more than sixty years and is considered to be at par with multinationals operating in Pakistan.

Financial Strength The emergence of Nishat Group as a conglomerate spans over sixty years with business ventures in textile, cement, power, dairy, hotel, agriculture, aviation, and financial sectors. The sponsors of the Company are strong and will support if the Company needs financial assistance.

Governance

Board Structure The Company's board of directors comprises seven members including the Chairman, Chief Executive and five non-executive directors. Representation is dominated by Mansha Family, with four representatives belonging to the family, whereas, the remaining three are executives from associated companies. However, the Company lacks representation of independent members. Though they are not required but their inclusion will be considered positive.

Members' Profile Mr. Mian Raza Mansha acts as the Chairman of the Board. He holds a bachelor's degree from the University of Pennsylvania. Moreover, he has more than 21 years of experience relating to banking, textile, cement and insurance, in addition to hospitality. Board members have strong profiles and specialize in banking, power, textile and cement, in addition to hospitality.

Board Effectiveness The board has formed an audit committee for effective oversight. It implements strict policies and procedures to ensure proper reporting and professionalism. Board meetings are properly organized with minutes being captured formally.

Financial Transparency A.F. Ferguson Chartered Accountants & Co., classified in category 'A' by the SBP and having a satisfactory QCR rating, are the external auditors of the Company. They have given an unqualified opinion on the financial statements for the year ended June 2020.

Management

Organizational Structure The Company's organizational structure mainly consists; finance, operations, leasing and admin departments. Overall department heads report directly to the CEO of the Company.

Management Team With an overall experience spanning over seventeen years, Mr. Hasan Mansha is the Chief Executive Officer of the Company. He is supported by Mr. Aqib Zulfiqar who serves as the Chief Financial Officer of the Company. Mr. Aqib is a Fellow member of ICAP and brings with him an experience of 23 years. Effectiveness The Company has department wise management meetings in place on day to day basis and the management accounts are discussed among senior management to review monthly activity.

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MIS The Company has deployed Oracle as its enterprise resource planning system. Reports are submitted to senior management on daily, weekly and monthly basis. They include information relating to revenues, project cost, marketing and receivables.

Control Environment The internal audit department forms an integral part of the Company to ensure efficiency in reporting and standard operating procedures. The department probes business procedures for any potential weaknesses and failures. Various tests and analysis are run by the department to identify any discrepancies and to review the accuracy of transactions. Upon conclusion of the department's assessment, a report summarizing its findings is submitted to the Board of Directors, and stakeholders.

Business Risk

Industry Dynamics Since COVID-19 outbreak in Mar'20, Hospitality & Retail industry is one of the most affected industry. Pakistan's organized hospitality industry relies on corporate travel, foreign visitors, and lately, local tourists. International travel restrictions and limited movement of people has led to lower occupancies, significantly impacting revenues of the sector. Majority of properties have either closed or are only partially operational. Closure of banquets halls and restaurants has further impacted operations. Similarly, lockdown in local markets has led to a decline in local malls and markets footfall. Slow economic recovery and low expendable income has impacted travel and hospitality services leading to liquidity crunch and compromised debt repayment ability. SBP initiatives of deferment of principal repayment, policy rate cut and extension in default recognition timeline has provided relief to an extent to Hospitality & Retail industry in Pakistan.

Relative Position Currently in Lahore, NHPL's major competition is Packages mall, while NHPL have the advantage of having a state of the art hotel along with the mall. As a hotel, Pearl continental and Avari are major competitors in Lahore. Going forward, local corporates and international chains are expected to penetrate the market.

Revenues Revenues of the company decreased by 8.5% for the period ending FY20 (from PKR 4,233mln to PKR 3,874mln) largely on account of nationwide lockdown due to Covid-19. Also occupancy rates in the Hotel and Banquet Halls were impacted. During 3QFY21 the revenues grew by ~4% (3QFY20: -2%). The increase in last quarter was due to the ease of restriction in lockdown. However certain restrictions remained intact to curtail the spread of virus, resulting lower footfall and occupancy rates as well. The addition of residential apartments is an opportunity to strengthen company's revenue base.

Margins Despite challenges driven by COVID-19, the company managed to earn fair margins at both gross and operating level. Wherein finance cost remained as a hinderance in translating the same impact at net profit level: FY20: ~PKR 2,241mln (FY19: ~1,795mln), on the back of higher interest rates, hence, resulting in net loss for FY20. The impact of finance cost is expected to revert in the coming period on account of interest rate cut, also reflecting in 3QFY21.

Sustainability NHPL's occupancy suffered on account of COVID-19 outbreak. However, during the peak of COVID-19 situation, the company had to reduce the average daily rate to attract the customers to stay. After the ease on lockdown, allowed by the government, mall footfall and hotel occupancy began to revert to its normal pace.

Financial Risk

Working Capital During FY20, the current assets of the company increased by 149% to PKR 5,346mln, mainly on account of higher inventory balances (mainly apartments) in the wake of the merger with Nishat (Gulberg) Hotel and Properties Limited, moving net working capital days to 252 days 3QFY21 (FY20 262 days). Current ratio as at year-end improved to 1.8x during FY20 (3QFY21; 2x).

Coverages FCFO for FY20 recorded as PKR 1,745mln (FY19: PKR 1,845mln) against interest expense of PKR 2,241mln (FY19: PKR 1,795mln). Interest Coverage of the company clocked in at 0.8x, on account of lower profitability and high interest expense. Respite is witnessed during 3QFY21 as both interest and debt coverages improved, 1.8x and 14.4x respectively

Capitalization The Company has a moderate capital structure and leveraging of the Company stood at ~44% as at FY20. Majority of the debt taken up is long-term in nature, representing ~77% of total debt. As part of sponsors support, sponsors of the Company have injected equity recently. NHPL has entered into a syndicated arrangement with a consortium of banks to consolidate its debt and meet debt servicing requirements, given with 18 months of grace period as a cushion.



The Pakistan Credit Rating Agency Limited

PKR mln

Nishat Hotel and Properties Limited Hotel & Retail Industry	Mar-21 9M	Jun-20 12M	Jun-19 12M	Jun-18 12M
A BALANCE SHEET				
1 Non-Current Assets	17,328	18,058	18,911	14,617
2 Investments	16,458	16,422	15,989	13,686
3 Related Party Exposure	29	18	15	104
4 Current Assets	5,854	5,346	2,157	2,808
a Inventories	3,098	2,665	-	-
b Trade Receivables	320	386	248	228
5 Total Assets	39,669	39,844	37,072	31,215
6 Current Liabilities	2,927	2,962	511	682
a Trade Payables	591	308	92	104
7 Borrowings	14,258	14,559	14,498	15,092
8 Related Party Exposure	1,546	1,503	3,018	3,000
9 Non-Current Liabilities	668	635	957	298
10 Net Assets	20,269	20,185	18,087	12,143
11 Shareholders' Equity	20,270	20,185	18,087	12,143
B INCOME STATEMENT				
1 Sales	3,020	3,874	4,233	3,736
a Cost of Good Sold	(1,722)	(2,588)	(2,493)	(2,257)
2 Gross Profit	1,297	1,286	1,740	1,479
a Operating Expenses	(287)	(473)	(512)	(461)
3 Operating Profit	1,011	813	1,229	1,017
a Non Operating Income or (Expense)	17	398	2,178	246
4 Profit or (Loss) before Interest and Tax	1,028	1,211	3,407	1,264
a Total Finance Cost	(943)	(2,241)	(1,795)	(1,176)
b Taxation	-	238	(236)	(371)
6 Net Income Or (Loss)	85	(791)	1,376	(284)
C CASH FLOW STATEMENT				
a Free Cash Flows from Operations (FCFO)	1,672	1,745	1,845	1,531
b Net Cash from Operating Activities before Working Capital Changes	437	(94)	81	384
c Changes in Working Capital	(146)	(30)	(55)	(519)
1 Net Cash provided by Operating Activities	291	(124)	26	(135)
2 Net Cash (Used in) or Available From Investing Activities	(102)	(105)	(430)	(1,117)
3 Net Cash (Used in) or Available From Financing Activities	(90)	2,234	(203)	1,257
4 Net Cash generated or (Used) during the period	99	2,005	(607)	5
D RATIO ANALYSIS				
1 Performance				
a Sales Growth (for the period)	3.9%	-8.5%	13.3%	51.5%
b Gross Profit Margin	43.0%	33.2%	41.1%	39.6%
c Net Profit Margin	2.8%	-20.4%	32.5%	-7.6%
d Cash Conversion Efficiency (FCFO adjusted for Working Capital/Sales)	50.5%	44.3%	42.3%	27.1%
e Return on Equity [Net Profit Margin * Asset Turnover * (Total Assets/Sh	0.6%	-4.1%	8.3%	-2.4%
2 Working Capital Management				
a Gross Working Capital (Average Days)	293	281	21	19
b Net Working Capital (Average Days)	252	262	12	8
c Current Ratio (Current Assets / Current Liabilities)	2.0	1.8	4.2	4.1
3 Coverages				
a EBITDA / Finance Cost	2.0	0.9	1.3	1.7
b FCFO / Finance Cost+CMLTB+Excess STB	0.4	0.5	0.3	0.4
c Debt Payback (Total Borrowings+Excess STB) / (FCFO-Finance Cost)	14.4	-31.1	189.5	43.6
4 Capital Structure				
a Total Borrowings / (Total Borrowings+Shareholders' Equity)	43.8%	44.3%	49.2%	59.8%
b Interest or Markup Payable (Days)	30.8	65.7	45.0	73.3
c Entity Average Borrowing Rate	7.6%	12.8%	9.8%	6.5%

Credit Rating

Credit rating reflects forward-looking opinion on credit worthiness of underlying entity or instrument; more specifically it covers relative ability to honor financial obligations. The primary factor being captured on the rating scale is relative likelihood of default.

Scale	Long-term Rating Definition
AAA	Highest credit quality. Lowest expectation of credit risk. Indicate exceptionally strong capacity for timely payment of financial commitments
AA+	
AA	Very high credit quality. Very low expectation of credit risk. Indicate very strong capacity for timely payment of financial commitments. This capacity is not significantly vulnerable to foreseeable events.
AA-	
A+	
A	High credit quality. Low expectation of credit risk. The capacity for timely payment of financial commitments is considered strong. This capacity may, nevertheless, be vulnerable to changes in circumstances or in economic conditions.
A-	
BBB+	
BBB	Good credit quality. Currently a low expectation of credit risk. The capacity for timely payment of financial commitments is considered adequate, but adverse changes in circumstances and in economic conditions are more likely to impair this capacity.
BBB-	
BB+	Moderate risk. Possibility of credit risk developing. There is a possibility of credit risk developing, particularly as a result of adverse economic or business changes over time; however, business or financial alternatives may be available to allow financial commitments to be met.
BB	
BB-	
B+	
B	High credit risk. A limited margin of safety remains against credit risk. Financial commitments are currently being met; however, capacity for continued payment is contingent upon a sustained, favorable business and economic environment.
B-	
CCC	
CC	Very high credit risk. Substantial credit risk “CCC” Default is a real possibility. Capacity for meeting financial commitments is solely reliant upon sustained, favorable business or economic developments. “CC” Rating indicates that default of some kind appears probable. “C” Ratings signal imminent default.
C	
D	Obligations are currently in default.

Scale	Short-term Rating Definition
A1+	The highest capacity for timely repayment.
A1	A strong capacity for timely repayment.
A2	A satisfactory capacity for timely repayment. This may be susceptible to adverse changes in business, economic, or financial conditions.
A3	An adequate capacity for timely repayment. Such capacity is susceptible to adverse changes in business, economic, or financial conditions.
A4	The capacity for timely repayment is more susceptible to adverse changes in business, economic, or financial conditions. Liquidity may not be sufficient.



**The correlation shown is indicative and, in certain cases, may not hold.*

Outlook (Stable, Positive, Negative, Developing) Indicates the potential and direction of a rating over the intermediate term in response to trends in economic and/or fundamental business/financial conditions. It is not necessarily a precursor to a rating change. ‘Stable’ outlook means a rating is not likely to change. ‘Positive’ means it may be raised. ‘Negative’ means it may be lowered. Where the trends have conflicting elements, the outlook may be described as ‘Developing’.

Rating Watch Alerts to the possibility of a rating change subsequent to, or, in anticipation of some material identifiable event with indeterminable rating implications. But it does not mean that a rating change is inevitable. A watch should be resolved within foreseeable future, but may continue if underlying circumstances are not settled. Rating watch may accompany rating outlook of the respective opinion.

Suspension It is not possible to update an opinion due to lack of requisite information. Opinion should be resumed in foreseeable future. However, if this does not happen within six (6) months, the rating should be considered withdrawn.

Withdrawn A rating is withdrawn on a) termination of rating mandate, b) the debt instrument is redeemed, c) the rating remains suspended for six months, d) the entity/issuer defaults., or/and e) PACRA finds it impractical to surveil the opinion due to lack of requisite information.

Harmonization A change in rating due to revision in applicable methodology or underlying scale.

Surveillance. Surveillance on a publicly disseminated rating opinion is carried out on an ongoing basis till it is formally suspended or withdrawn. A comprehensive surveillance of rating opinion is carried out at least once every six months. However, a rating opinion may be reviewed in the intervening period if it is necessitated by any material happening.

Note. This scale is applicable to the following methodology(s):

<p>Entities</p> <ul style="list-style-type: none"> a) Broker Entity Rating b) Corporate Rating c) Financial Institution Rating d) Holding Company Rating e) Independent Power Producer Rating f) Microfinance Institution Rating g) Non-Banking Finance Companies (NBFCs) Rating 	<p>Instruments</p> <ul style="list-style-type: none"> a) Basel III Compliant Debt Instrument Rating b) Debt Instrument Rating c) Sukuk Rating
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Rating Team Statements

(1) Rating is just an opinion about the creditworthiness of the entity and does not constitute recommendation to buy, hold or sell any security of the entity rated or to buy, hold or sell the security rated, as the case may be | Chapter III; 14-3-(x)

2) Conflict of Interest

- i. The Rating Team or any of their family members have no interest in this rating | Chapter III; 12-2-(j)
- ii. PACRA, the analysts involved in the rating process and members of its rating committee, and their family members, do not have any conflict of interest relating to the rating done by them | Chapter III; 12-2-(e) & (k)
- iii. The analyst is not a substantial shareholder of the customer being rated by PACRA [Annexure F; d-(ii)] Explanation: for the purpose of above clause, the term "family members" shall include only those family members who are dependent on the analyst and members of the rating committee

Restrictions

- (3) No director, officer or employee of PACRA communicates the information, acquired by him for use for rating purposes, to any other person except where required under law to do so. | Chapter III; 10-(5)
- (4) PACRA does not disclose or discuss with outside parties or make improper use of the non-public information which has come to its knowledge during business relationship with the customer | Chapter III; 10-7-(d)
- (5) PACRA does not make proposals or recommendations regarding the activities of rated entities that could impact a credit rating of entity subject to rating | Chapter III; 10-7-(k)

Conduct of Business

- (6) PACRA fulfills its obligations in a fair, efficient, transparent and ethical manner and renders high standards of services in performing its functions and obligations; | Chapter III; 11-A-(a)
- (7) PACRA uses due care in preparation of this Rating Report. Our information has been obtained from sources we consider to be reliable but its accuracy or completeness is not guaranteed. PACRA does not, in every instance, independently verifies or validates information received in the rating process or in preparing this Rating Report.
- (8) PACRA prohibits its employees and analysts from soliciting money, gifts or favors from anyone with whom PACRA conducts business | Chapter III; 11-A-(q)
- (9) PACRA ensures before commencement of the rating process that an analyst or employee has not had a recent employment or other significant business or personal relationship with the rated entity that may cause or may be perceived as causing a conflict of interest; | Chapter III; 11-A-(r)
- (10) PACRA maintains principal of integrity in seeking rating business | Chapter III; 11-A-(u)
- (11) PACRA promptly investigates, in the event of a misconduct or a breach of the policies, procedures and controls, and takes appropriate steps to rectify any weaknesses to prevent any recurrence along with suitable punitive action against the responsible employee(s) | Chapter III; 11-B-(m)

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- (12) PACRA receives compensation from the entity being rated or any third party for the rating services it offers. The receipt of this compensation has no influence on PACRA's opinions or other analytical processes. In all instances, PACRA is committed to preserving the objectivity, integrity and independence of its ratings. Our relationship is governed by two distinct mandates i) rating mandate - signed with the entity being rated or issuer of the debt instrument, and fee mandate - signed with the payer, which can be different from the entity
- (13) PACRA does not provide consultancy/advisory services or other services to any of its customers or to any of its customers' associated companies and associated undertakings that is being rated or has been rated by it during the preceding three years unless it has adequate mechanism in place ensuring that provision of such services does not lead to a conflict of interest situation with its rating activities; | Chapter III; 12-2-(d)
- (14) PACRA discloses that no shareholder directly or indirectly holding 10% or more of the share capital of PACRA also holds directly or indirectly 10% or more of the share capital of the entity which is subject to rating or the entity which issued the instrument subject to rating by PACRA; | Reference Chapter III; 12-2-(f)
- (15) PACRA ensures that the rating assigned to an entity or instrument is not be affected by the existence of a business relationship between PACRA and the entity or any other party, or the non-existence of such a relationship | Chapter III; 12-2-(i)
- (16) PACRA ensures that the analysts or any of their family members shall not buy or sell or engage in any transaction in any security which falls in the analyst's area of primary analytical responsibility. This clause shall, however, not be applicable on investment in securities through collective investment schemes. | Chapter III; 12-2-(l)
- (17) PACRA has established policies and procedure governing investments and trading in securities by its employees and for monitoring the same to prevent insider trading, market manipulation or any other market abuse | Chapter III; 11-B-(g)

Monitoring and review

- (18) PACRA monitors all the outstanding ratings continuously and any potential change therein due to any event associated with the issuer, the security arrangement, the industry etc., is disseminated to the market, immediately and in effective manner, after appropriate consultation with the entity/issuer; | Chapter III | 18-(a)
- (19) PACRA reviews all the outstanding ratings on semi-annual basis or as and when required by any creditor or upon the occurrence of such an event which requires to do so; | Chapter III | 18-(b)
- (20) PACRA initiates immediate review of the outstanding rating upon becoming aware of any information that may reasonably be expected to result in downgrading of the rating; | Chapter III | 18-(c)
- (21) PACRA engages with the issuer and the debt securities trustee, to remain updated on all information pertaining to the rating of the entity/instrument; | Chapter III | 18-(d)

Probability of Default

(22) PACRA's Rating Scale reflects the expectation of credit risk. The highest rating has the lowest relative likelihood of default (i.e, probability). PACRA's transition studies capture the historical performance behavior of a specific rating notch. Transition behavior of the assigned rating can be obtained from PACRA's Transition Study available at our website. (www.pacra.com). However, actual transition of rating may not follow the pattern observed in the past | Chapter III | 14-(F-VII)

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