



The Pakistan Credit Rating Agency Limited

Rating Report

JWS Pakistan

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Rating History

Dissemination Date	Long Term Rating	Short Term Rating	Outlook	Action	Rating Watch
14-Sep-2021	BBB-	A3	Positive	Maintain	Yes
14-Sep-2020	BBB-	A3	Stable	Maintain	Yes
08-Apr-2020	BBB-	A3	Stable	Initial	-

Rating Rationale and Key Rating Drivers

JWS Pakistan ('JWSP' or the 'Institution') is a Microfinance Institution (MFI) governed by the Securities & Exchange Commission of Pakistan (SECP) under Section 42 of the Companies Act, 2017. The Institution is licensed to operate under NBFC (Establishment and Regulations) Rules, 2003, Non-Banking Finance Companies and Notified Entities Regulations 2008. It has been in operations since 2015. The key element is that MFIs are not permitted to mobilize deposits, while they are also not backed by any stakeholder equity due to their status of "Companies Limited by Guarantee". These two elements, in combination, provide funding constraints, while they also delimit the boundaries of risk. JWSP is a not-for-profit organization, hence, the source of funding comprises a) internal generation of profits, b) loans and c) grants. The profitability of the Institution has recorded improvement due to enhanced GLP. Mark-up earned on microfinance loan portfolio witnessed significant upsurge, partly due to management's decision to include fee and commission income as part of mark-up earned. Moreover, with the expiration of SBP's deferment scheme period, the Institution witnessed a significant upsurge in non-performing loans, resulting in increased provisioning expense. Institution's cost of funds remained under control. Second major source of funding is borrowings. The Institution majorly relies on local avenues for borrowings primarily PMIC. Governance structure takes strength from the body of members and board of directors. The ratings also incorporate the vulnerability in business due to low market share and limited geographical presence. A room for growth in the technological domain exists. The impact of economic slowdown lately exacerbated by the global pandemic spread had cast a rippling effect on different sectors of the country. Microfinance industry is expected to absorb the impact as disbursement, recoveries and liquidity patterns were influenced. Positive outlook represents the Institution's improved performance amidst the COVID-19 pandemic attributable to efficient field work which resulted in 100% cumulative recovery. Hereby, infection ratio remains one of the lowest in the industry. Furthermore, the Institution is adding more branches where cumulative number achieved will be 100 in FY22. Fresh finances, for the expansion, are in pipeline by lenders both international and local.

The ratings are dependent on the Institution's aptness to sustain positive performance indicators amidst growth in business volumes. The ratings would also monitor the impact of technological progression on the operational and risk efficacy of the Institution. Meanwhile, the "Rating Watch" reflects the need to oversee the risk profile of the Institution against unavoidable challenges, particularly emanating from economic deterioration in the wake of Covid-19, and its ramifications on the disposable income of the customer base.

Disclosure

Name of Rated Entity	JWS Pakistan
Type of Relationship	Solicited
Purpose of the Rating	Entity Rating
Applicable Criteria	Methodology Microfinance Institution Rating(Jun-21),Criteria Correlation Between Long-term & Short-term Rating Scales(Jun-21),Criteria Rating Modifiers(Jun-21)
Related Research	Sector Study Microfinance(Sep-20)
Rating Analysts	Ahmad Saad Siddiqi ahmad.saad@pacra.com +92-42-35869504

Profile

Structure JWS Pakistan (herein referred to as “JWSP” or “the Institution”) was incorporated on 28 December 2015 as a company limited by guarantee under Section 42 of the Companies Ordinance, 1984 (now the Companies Act, 2017). The Institution is licensed to provide Investment Finance Services under the Non-Banking Finance Companies (NBFC) Rules, 2003.

Background In 1992, the Jinnah Welfare Society was incorporated as an NGO, with Mr. Qazi Shoaib Alam Farooqi (the CEO) and Mr. Muhammad Jamil Anjum (the CFO) as the founding members of the NGO. In 2015, a separate entity called JWS Pakistan was spun-off from the NGO for exclusive services of microfinance in nature.

Operations JWSP operates with over 60 branches, in the upper and central Punjab region. Financial products offered by JWSP relate to segments such as Agriculture, Livestock, and Enterprise. Group lending constitutes 95% of the portfolio. The registered office of the Institution is located in Gujranwala.

Ownership

Ownership Structure The control vests with members rather than shareholders. Members do not hold any shareholding but they have provided a guarantee of a specified nominal amount as required under the Companies Act 2017 for companies limited by guarantee.

Stability JWSP has a proper management succession plan in place. The future outlook is considered stable due to the professionalism in the ranks of the Institution.

Business Acumen The members of JWSP possess a diverse set of skills and experience, providing sanguine oversight over the Institution's strategic direction.

Financial Strength NBFCs are distinct relative to other corporate structures. Since, members do not receive monetary benefit from its profits, financial support in the form of sponsor backing is not available. As an alternative to equity funding, JWS can raise money through debt capital and donations from local and foreign institutions.

Governance

Board Structure The Board of Directors consists of 8 directors, three of which are independent. Directors are elected from the list of members.

Members' Profile The directors are equipped with extensive experience in financial services. Ms. Sabiha Shaheen, the Chairperson of the Board, has a Masters Degree in Philosophy from Punjab University. With 24 years of experience, she specializes in community development, institutional strengthening, and youth mobilization.

Board Effectiveness The presence of experienced directors with diversified backgrounds brings competency to the board's strategic direction, and therefore, augments well for the governance of JWSP. During FY21, three board meetings were held. There are five sub-committees of the board, namely (i) Audit Committee, (ii) Procurement Committee (iii) HR Committee (iv) Asset Disposal Committee and (v) Grievance Committee. Quarterly meetings of the committees take place.

Transparency Muniff Ziauddin & Co. Chartered Accountants, a QCR rated firm, expressed an unqualified opinion on the financial statements for the year ended June'20. An internal audit department is in place, which reports to the audit committee on a quarterly basis.

Management

Organizational Structure Organization structure is simple and effective. There are six functional departments housed in the Head Office. The overall Institution structure includes branches reporting into area and regional offices which ultimately report to the Head Office.

Management Team Mr. Qazi Shoaib Babar, the CEO and Founding Member, has an experience of almost three decades in the industry. He earned a postgraduate degree in Political Science from the University of Punjab. After completing his education, he laid down the foundation of Jinnah Welfare Society (NGO) to serve the marginalized communities of rural areas in Punjab. Other members of the management possess adequate experience from diverse backgrounds.

Effectiveness Department heads ensure sound department performance, via a systematic decision making process, regularly meeting the CEO to discuss material matters.

MIS An in-house developed MIS, called the MCOS, is used. It consists of the modules; (i) Financial Management System, (ii) Credit Management System & Risk Management and (iii) Human Resource Management. The System has an inbuilt processing and approval capability.

Risk Management Framework The Institution has well-established standard operating procedures and multiple layers of checks and balances to ensure smooth business operations. This standardization of operations bodes well for the transparency in business processes. Further room for enhancement in risk framework still exists.

Technology Infrastructure The microfinance industry has experienced rapid advancement of technology in recent periods and it is now necessary for existing players to have strong technology infrastructure to sustain their market share. The Institution is continuously investing to increase the automation in the processes. It is currently working to integrate its processes so real-time access of all outstanding balances and receipts is available. Room for improvement and growth exists in this domain.

Business Risk

Industry Dynamics Pakistan Microfinance Industry (MFI) comprises of 32 microfinance providers including 21 microfinance institutions (MFIs). Active Borrowers exceeded pre-COVID figures as 7.6 million borrowers were achieved during 3MCY21, an increase of 4% compared to 3MCY20. Similarly, the GLP surpassed PKR 340 billion during 3MCY21, an increase of 10% compared to the GLP in Q1 last year. The growth in active borrowers and GLP continues to be driven by the MFB peer group as they managed to add over 614,000 clients and PKR 11 billion in GLP. NBMFC peer group also contributed to portfolio growth with an addition of PKR 4.7 billion, led by Kashf and NRSP. The PAR>30 days increased from 3.7% to 4.5% as the infection ratio for MFBs rose from 3.3% to 4% and for NBMFCs from 4.9% to 5.6%.

Relative Position Considering the market share of 1%, both in terms of GLP and borrowers of the industry, the Institution is deemed a low tier player in the Microfinance sector. With high projected growth, there is potential for the market share to improve.

Revenue JWSP earned a gross interest income of PKR 866mln during FY21, showcasing a growth of 16% from the corresponding period (FY20: PKR 745mln). Net markup income increased by 55% to PKR 595mln (FY20: PKR 385mln), owing to a 25% drop in markup expense to PKR 272mln (FY20: PKR 360mln).

Profitability During FY21, earning assets reflected 95% of the total asset base (FY20: 96%). Bottom-line of the Company recorded noticeable growth clocking in at PKR 74mln during FY21 (FY20: PKR 27mln), showing an increase of 168%. The growth in profitability is reflected by decline in key policy rate, which resulted in lower finance cost for the Company.

Sustainability The Institution is underway to implement the use of tablets in disbursals, in a move towards digitization. While JWSP has a nationwide operating license, the plan of the Institution is to expand in Punjab, as opposed to other areas where penetration is considered more challenging. The risk of elevated delinquency rates due to pressure on disposable income of the consumer segment, amid deteriorating economic environment, will be a key challenge going forward.

Financial Risk

Credit Risk The company's GLP clocked in at PKR 2,674mln as at End-June'21 (PKR 1,941mln in FY20 – a growth of 38%). With the growth in overall micro-credit loan portfolio, the Institution witnessed an upsurge in non-performing loans, owing in part to the expiration of SBP's deferment scheme 12-month period. The NPLs clocked in at PKR 39mln (FY20: PKR 13mln), indicating a rise of almost 200%. The infection ratio increased to 1.4% (FY20: 0.7%).

Market Risk Volatile policy rates coupled with the scenario that microfinance industry is highly competitive and the players find it difficult to pass on the impact of falling spread, contribute to the prevalence of market risk in the industry.

Funding The funding comprises a long term loan from PMIC and Allied Bank Limited. The debt as at FY21 was recorded at PKR 2,613mln (FY20: PKR 2,170mln). 59% of the debt is part of current maturity of long-term finances, presented under current liabilities.

Liquidity JWSP's liquidity position suffered during FY21 as the liquidity ratio (Liquid Assets/Borrowings) decreased to 29.5% as compared to 49.3% as at FY20. Liquidity position suffered as liquid assets of the Company dropped by 28% to PKR 772mln (FY20: PKR 1,070mln).

Capital Adequacy Unlike for Microfinance Banks, SECP has no minimum requirement for Microfinance Institutions, with respect to CAR. The total funds and reserves of the Institution as at FY21 amounted to PKR 785mln (FY20: PKR 716mln).



PKR mln

JWS
Listed Public Limited

Jun-21	Jun-20	Jun-19	Jun-18
12M	12M	12M	12M

A BALANCE SHEET

1 Total Finances - net	2,674	1,941	2,145	1,980
2 Investments	132	-	113	113
3 Other Earning Assets	621	1,029	406	107
4 Non-Earning Assets	275	205	139	87
5 Non-Performing Finances-net	(97)	(85)	(78)	(98)
Total Assets	3,605	3,090	2,725	2,189
6 Deposits	-	-	-	-
7 Borrowings	2,613	2,170	1,906	1,630
8 Other Liabilities (Non-Interest Bearing)	207	205	131	51
Total Liabilities	2,821	2,375	2,036	1,681
Equity	785	716	688	508

B INCOME STATEMENT

1 Mark Up Earned	866	745	712	461
2 Mark Up Expensed	(272)	(360)	(244)	(121)
3 Non Mark Up Income	50	124	138	106
Total Income	645	508	605	445
4 Non-Mark Up Expenses	(495)	(458)	(404)	(271)
5 Provisions/Write offs/Reversals	(75)	(23)	(21)	(43)
Pre-Tax Profit	75	27	180	132
6 Taxes	(1)	-	-	-
Profit After Tax	74	27	180	132

C RATIO ANALYSIS

1 Performance

Net Mark Up Income / Avg. Assets	17.8%	13.2%	19.0%	18.4%
Non-Mark Up Expenses / Total Income	76.7%	90.1%	66.8%	60.8%
ROE	9.8%	3.9%	30.1%	29.8%

2 Capital Adequacy

Equity / Total Assets (D+E+F)	21.8%	23.2%	25.3%	23.2%
Capital Adequacy Ratio	N/A	N/A	N/A	N/A

3 Funding & Liquidity

Liquid Assets / (Deposits + Borrowings Net of Repo)	29.5%	49.3%	28.0%	15.0%
(Advances + Net Non-Performing Advances) / Deposits	N/A	N/A	N/A	N/A
Demand Deposits / Deposits	N/A	N/A	N/A	N/A
SA Deposits / Deposits	N/A	N/A	N/A	N/A

4 Credit Risk

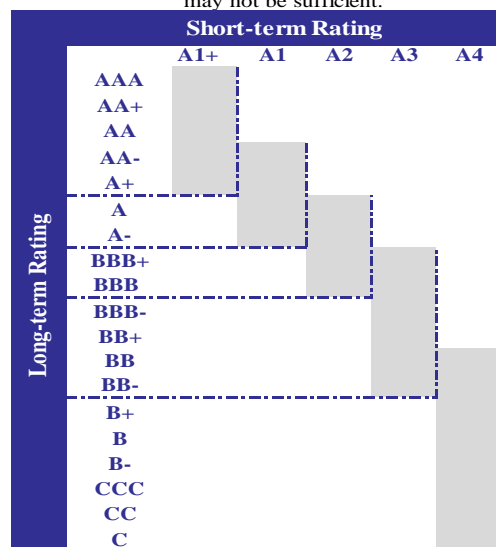
Non-Performing Advances / Gross Advances	1.4%	0.7%	1.4%	0.1%
Non-Performing Finances-net / Equity	-12.4%	-11.8%	-11.3%	-19.3%

Credit Rating

Credit rating reflects forward-looking opinion on credit worthiness of underlying entity or instrument; more specifically it covers relative ability to honor financial obligations. The primary factor being captured on the rating scale is relative likelihood of default.

Scale	Long-term Rating Definition
AAA	Highest credit quality. Lowest expectation of credit risk. Indicate exceptionally strong capacity for timely payment of financial commitments
AA+	
AA	Very high credit quality. Very low expectation of credit risk. Indicate very strong capacity for timely payment of financial commitments. This capacity is not significantly vulnerable to foreseeable events.
AA-	
A+	
A	High credit quality. Low expectation of credit risk. The capacity for timely payment of financial commitments is considered strong. This capacity may, nevertheless, be vulnerable to changes in circumstances or in economic conditions.
A-	
BBB+	
BBB	Good credit quality. Currently a low expectation of credit risk. The capacity for timely payment of financial commitments is considered adequate, but adverse changes in circumstances and in economic conditions are more likely to impair this capacity.
BBB-	
BB+	Moderate risk. Possibility of credit risk developing. There is a possibility of credit risk developing, particularly as a result of adverse economic or business changes over time; however, business or financial alternatives may be available to allow financial commitments to be met.
BB	
BB-	
B+	
B	High credit risk. A limited margin of safety remains against credit risk. Financial commitments are currently being met; however, capacity for continued payment is contingent upon a sustained, favorable business and economic environment.
B-	
CCC	
CC	Very high credit risk. Substantial credit risk “CCC” Default is a real possibility. Capacity for meeting financial commitments is solely reliant upon sustained, favorable business or economic developments. “CC” Rating indicates that default of some kind appears probable. “C” Ratings signal imminent default.
C	
D	Obligations are currently in default.

Scale	Short-term Rating Definition
A1+	The highest capacity for timely repayment.
A1	A strong capacity for timely repayment.
A2	A satisfactory capacity for timely repayment. This may be susceptible to adverse changes in business, economic, or financial conditions.
A3	An adequate capacity for timely repayment. Such capacity is susceptible to adverse changes in business, economic, or financial conditions.
A4	The capacity for timely repayment is more susceptible to adverse changes in business, economic, or financial conditions. Liquidity may not be sufficient.



**The correlation shown is indicative and, in certain cases, may not hold.*

Outlook (Stable, Positive, Negative, Developing) Indicates the potential and direction of a rating over the intermediate term in response to trends in economic and/or fundamental business/financial conditions. It is not necessarily a precursor to a rating change. ‘Stable’ outlook means a rating is not likely to change. ‘Positive’ means it may be raised. ‘Negative’ means it may be lowered. Where the trends have conflicting elements, the outlook may be described as ‘Developing’.

Rating Watch Alerts to the possibility of a rating change subsequent to, or, in anticipation of some material identifiable event with indeterminable rating implications. But it does not mean that a rating change is inevitable. A watch should be resolved within foreseeable future, but may continue if underlying circumstances are not settled. Rating watch may accompany rating outlook of the respective opinion.

Suspension It is not possible to update an opinion due to lack of requisite information. Opinion should be resumed in foreseeable future. However, if this does not happen within six (6) months, the rating should be considered withdrawn.

Withdrawn A rating is withdrawn on a) termination of rating mandate, b) the debt instrument is redeemed, c) the rating remains suspended for six months, d) the entity/issuer defaults., or/and e) PACRA finds it impractical to surveil the opinion due to lack of requisite information.

Harmonization A change in rating due to revision in applicable methodology or underlying scale.

Surveillance. Surveillance on a publicly disseminated rating opinion is carried out on an ongoing basis till it is formally suspended or withdrawn. A comprehensive surveillance of rating opinion is carried out at least once every six months. However, a rating opinion may be reviewed in the intervening period if it is necessitated by any material happening.

Note. This scale is applicable to the following methodology(s):

<p>Entities</p> <ul style="list-style-type: none"> a) Broker Entity Rating b) Corporate Rating c) Financial Institution Rating d) Holding Company Rating e) Independent Power Producer Rating f) Microfinance Institution Rating g) Non-Banking Finance Companies (NBFCs) Rating 	<p>Instruments</p> <ul style="list-style-type: none"> a) Basel III Compliant Debt Instrument Rating b) Debt Instrument Rating c) Sukuk Rating
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(1) Rating is just an opinion about the creditworthiness of the entity and does not constitute recommendation to buy, hold or sell any security of the entity rated or to buy, hold or sell the security rated, as the case may be | Chapter III; 14-3-(x)

2) Conflict of Interest

- i. The Rating Team or any of their family members have no interest in this rating | Chapter III; 12-2-(j)
- ii. PACRA, the analysts involved in the rating process and members of its rating committee, and their family members, do not have any conflict of interest relating to the rating done by them | Chapter III; 12-2-(e) & (k)
- iii. The analyst is not a substantial shareholder of the customer being rated by PACRA [Annexure F; d-(ii)] Explanation: for the purpose of above clause, the term "family members" shall include only those family members who are dependent on the analyst and members of the rating committee

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- (5) PACRA does not make proposals or recommendations regarding the activities of rated entities that could impact a credit rating of entity subject to rating | Chapter III; 10-7-(k)

Conduct of Business

- (6) PACRA fulfills its obligations in a fair, efficient, transparent and ethical manner and renders high standards of services in performing its functions and obligations; | Chapter III; 11-A-(a)
- (7) PACRA uses due care in preparation of this Rating Report. Our information has been obtained from sources we consider to be reliable but its accuracy or completeness is not guaranteed. PACRA does not, in every instance, independently verifies or validates information received in the rating process or in preparing this Rating Report.
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- (10) PACRA maintains principal of integrity in seeking rating business | Chapter III; 11-A-(u)
- (11) PACRA promptly investigates, in the event of a misconduct or a breach of the policies, procedures and controls, and takes appropriate steps to rectify any weaknesses to prevent any recurrence along with suitable punitive action against the responsible employee(s) | Chapter III; 11-B-(m)

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- (12) PACRA receives compensation from the entity being rated or any third party for the rating services it offers. The receipt of this compensation has no influence on PACRA's opinions or other analytical processes. In all instances, PACRA is committed to preserving the objectivity, integrity and independence of its ratings. Our relationship is governed by two distinct mandates i) rating mandate - signed with the entity being rated or issuer of the debt instrument, and fee mandate - signed with the payer, which can be different from the entity
- (13) PACRA does not provide consultancy/advisory services or other services to any of its customers or to any of its customers' associated companies and associated undertakings that is being rated or has been rated by it during the preceding three years unless it has adequate mechanism in place ensuring that provision of such services does not lead to a conflict of interest situation with its rating activities; | Chapter III; 12-2-(d)
- (14) PACRA discloses that no shareholder directly or indirectly holding 10% or more of the share capital of PACRA also holds directly or indirectly 10% or more of the share capital of the entity which is subject to rating or the entity which issued the instrument subject to rating by PACRA; | Reference Chapter III; 12-2-(f)
- (15) PACRA ensures that the rating assigned to an entity or instrument is not be affected by the existence of a business relationship between PACRA and the entity or any other party, or the non-existence of such a relationship | Chapter III; 12-2-(i)
- (16) PACRA ensures that the analysts or any of their family members shall not buy or sell or engage in any transaction in any security which falls in the analyst's area of primary analytical responsibility. This clause shall, however, not be applicable on investment in securities through collective investment schemes. | Chapter III; 12-2-(l)
- (17) PACRA has established policies and procedure governing investments and trading in securities by its employees and for monitoring the same to prevent insider trading, market manipulation or any other market abuse | Chapter III; 11-B-(g)

Monitoring and review

- (18) PACRA monitors all the outstanding ratings continuously and any potential change therein due to any event associated with the issuer, the security arrangement, the industry etc., is disseminated to the market, immediately and in effective manner, after appropriate consultation with the entity/issuer; | Chapter III | 18-(a)
- (19) PACRA reviews all the outstanding ratings on semi-annual basis or as and when required by any creditor or upon the occurrence of such an event which requires to do so; | Chapter III | 18-(b)
- (20) PACRA initiates immediate review of the outstanding rating upon becoming aware of any information that may reasonably be expected to result in downgrading of the rating; | Chapter III | 18-(c)
- (21) PACRA engages with the issuer and the debt securities trustee, to remain updated on all information pertaining to the rating of the entity/instrument; | Chapter III | 18-(d)

Probability of Default

(22) PACRA's Rating Scale reflects the expectation of credit risk. The highest rating has the lowest relative likelihood of default (i.e, probability). PACRA's transition studies capture the historical performance behavior of a specific rating notch. Transition behavior of the assigned rating can be obtained from PACRA's Transition Study available at our website. (www.pacra.com). However, actual transition of rating may not follow the pattern observed in the past | Chapter III | 14-(F-VII)

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